Action against service providers for sending unwanted messages

1668. SHRIMATI PREMA CARIAPPA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government are aware of the fact that the cellphone service providers have been using unfair means to cheat their subscribers with repeated messages and offers;

(b) if so, whether it is not an undue interference in the personal life of the subscribers to constantly knock on the cellphones; and

(c) the details of action Government propose to take to stop the service providers from sending unwanted messages?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) to (c) Cell Phone Service Providers use various modes for marketing their services including Short Messaging Service (SMS). However, no specific case of cheating of subscribers by them with repeated messages and offers has come to the notice of Department of Telecommunications. In case a subscriber feels that SMS sent by the Cell Phone Service Providers for marketing their services is an undue interference in his personal life, he could take up the matter with his service provider to stop such messages.

Post Offices in Madhya Pradesh

1669. SHRI SU. THIRUNAVUKKARASAR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number and details of Post Offices in Madhya Pradesh which have been decided to be low graded or closed-

(b) the reasons for closure or low gradation of those Post Offices; and

(c) the details of the Post Offices which were closed or low graded during the previous year?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) to (c) There is no proposal to low grade or close down any post office at present in Madhya Pradesh.